

Greater Western Aboriginal Health Service (GWAHS) delivers holistic comprehensive primary health care within the Western Sydney, Nepean and Blue Mountain Health Regions.

## Our Vision

Is to provide and be recognised for providing the Aboriginal community of Western Sydney with high quality, appropriate, efficient and effective primary health care and related services.

## Our purpose

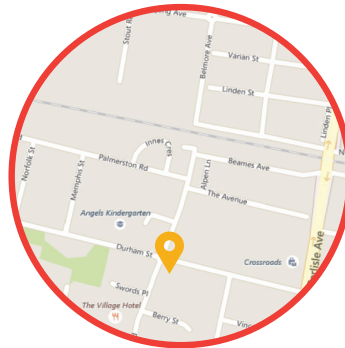
- To provide the highest standard of client care whilst incorporating a holistic approach toward diagnosis and management of illness.
- We are committed to promoting health, well being and disease prevention to all clients.
- We do not discriminate in the provision of excellent care and aim to treat all clients with dignity and respect.

GWAHS – a Wellington Aboriginal Corporation Health Service entity



Greater Western  
Aboriginal Health Service

Open Monday to Friday  
9am - 5pm



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Mount DrUITT NSW 2770

☎ 02 9836 7300

📠 02 9836 7399

enquiries@gwahs.net.au

[www.gwahs.net.au](http://www.gwahs.net.au)



Greater Western  
Aboriginal Health Service

## Mt DrUITT Clinic Integrated Team Care



## Eligibility

- Identify as Aboriginal and/or Torres Strait Islander
- Have completed a Health Assessment, GP Management Plan and/or a Team Care Arrangement
- Have a Chronic condition Listed below :
  - Diabetes
  - Cancer
  - Chronic renal disease
  - Cardiovascular disease
  - Chronic respiratory disease
  - Eye health condition associated with diabetes
  - Mental health condition
- To be seen by a GP within Western Sydney Health Region

## Consent

- Consent must be given to participate in the ITC Program
- Consent forms can be obtained from Greater Western Aboriginal Health Service

## Referral

- You can self refer
- Be referred from your GP with our Region

## Can children access the ITC Program?

Yes. Children must be referred by their usual practice GP and have a care plan for their chronic disease.

## What We Support With

### Fee for Services

- Allied health appointments
- Specialist consultations appointments
- Payment of procedures performed by specialist or allied health practitioner in their private rooms

### Transport

Transport to and from :

- Specialist appointments
- Allied health appointments
- Medical test/treatments
- Surgeries
- Other health related appointments

Note: Transport is only provided if you don't have access to a vehicle

### Medical Aids

- Must be prescribed, recommended or approved by your GP /allied health provider or specialist
- Be included on the GP management plan
- Relate to your Chronic disease

### Medicare / Fees:

GWASH is a bulk billing Medical Service.

If patients do not have a Medicare card we will assist patients with applying for a new or replacement card by calling Medicare on 1800 556 955.

## Management of your Personal Health Information

We have a comprehensive policy on the management of Personal Health Information and a brochure 'Privacy and Your Rights'. A copy of this brochure is available at anytime.

Your medical record is a confidential document. All staff at GWASH respect the privacy and confidentiality of your health information.

It is the policy of this practice to maintain security of personal health information at all times and to ensure that this information is only available to authorised members of staff.

For serious complaints:

**Health Care Complaints Commission**  
**Level 13.323 Castlereagh Street**  
**Sydney NSW 2000**

**Phone: 1800 043 159**

**Email: [hccc@hccc.nsw.gov.au](mailto:hccc@hccc.nsw.gov.au)**

## Reminder/ Follow Ups

GWASH operates a recall system for patients undergoing clinical investigations or appointments. Clinical staff and or reception will phone to remind you of your appointment/ Follow-up.